

----- Forwarded message -----

From: **Cameron**

Date: Tue, Jan 7, 2020 at 9:06 PM

Subject: Fwd: Very concerned parent

To: <ed.bastian@delta.com>

Dear Ed Bastian CEO Delta Airlines,

I am writing to you in regards to an incident that occurred on Delta flight ticket number 0062178850659, Tuesday January 3rd 2020 traveling from Phoenix to Atlanta. I would like to start by saying that I am a huge fan of Delta Airlines. I think you have an amazing company and I am always impressed with your service and your employees. My husband (who has platinum status) and I both travel a lot in our line of work and Delta Airlines is always our first choice. I write to you as a concerned customer and parent. Here is the summary of events that took place during that flight.

I was traveling with my two young daughters ages 7 and 10. My 7 year old wanted to switch seats so she could see out the window. Shortly into our flight I was shocked at what I saw on a neighboring screen. A fellow flyer was watching, a scene from a strip club (ladies dancing on poles, giving lap dances, etc.) and with little to no clothes on! I watched in horror as it kept going. This was much longer than a quick sex scene on a R rated movie. I checked on my children making sure they were not looking in that direction. It was such explicit content on the screen, I was horrified. I told myself if another scene like that happened I was going to say something and it didn't take long for me to realize that I needed to take action. As there were more than just my two children on this flight that were in direct eye shot of this screen. So I tapped the woman on the shoulder, "Excuse me I'm sorry I realize you are in the middle of a movie, but I wanted to let you know that there are children that can see your screen." "So?" she responded. "So what you are watching is not okay for my child or any other child to see." I said. She quickly responded with "Well its not my fault! Its not like I'm watching this on my personal computer, Delta chose to put Hustlers on here for me to watch. If it is not okay for the kids to watch take it up with them!" At this point she put back in her earbuds and continued watching. So I put on the call button and a kind flight attendant talked to me and said she couldn't do anything about it. She agreed with me that it is not okay that the children can see the screen but that woman had the right to watch whatever movie she wanted and there was nothing that could be done about it. I couldn't protect all the kids on the plane, but I could protect mine and the one directly behind her. At this point I tapped the man sitting across the aisle on the shoulder "Sorry to bother you Sir, but I see you are traveling with your daughter. I just want to make you aware of the explicit content being viewed on the screen in front of you." He took one quick look and with shock he thanked me and kissed his daughter on the head and redirected her view.

Now, I know that the flight attendant said Delta can't do anything about it. But surely this is not true. Ed you have the power to stop this! I remember flying when you served peanuts on flights. It was brought to your attention that many people have severe

peanut allergies and now we all enjoy our almonds and Kind bars. You have the power to change this! I come to you as a valued and concerned customer and ask that you remove Hustlers from your selection of movies. Even if other airlines won't, I believe you, as Delta Airlines, are to be held with a much higher standard. As your Mission Statement states: "We Delta's employees, customers, and community partners together form a force for positive local and global change, dedicated to bettering standards of living and the environment where we and our customers live and work." I ask you humbly now as a Woman, a Mother, and a concerned customer, please protect our children on your flights!!

Just as I know Delta will not nickel and dime me for luggage and that I don't need to fight over getting my seat, please protect the children on your flights!!

Delta has strong core values of honesty, integrity, respect, perseverance, and servant leadership. Our Rules of the Road define who we are and provide a solid foundation for Delta's culture. Our family of 80,000+ employees take great pride in the success of our company. Make your employees proud by having integrity and not letting kids be forced to watch pornographic material on your flights.

The movie Hustlers while probably a great and entertaining movie for adults is not a movie that should be accidentally viewed by any child under the age of 18 years of age I'm thankful that I was aware and my children didn't see the screen, but I'm afraid this won't be the case for all children. Delta provides special services for children who are flying by themselves. Children 5-14 years of age traveling without an adult (18 years plus) are considered a Minor (UMNR) and must participate in the UMNR program. You go to great lengths to protect the child physically from getting to point A to B, but what about emotionally (their eyes, mind, and heart)?

There is an epidemic in this country of pornography and sexual harm. Please be a part of the solution not a part of the problem. We need to protect our children, they are the future of this country. I look forward to a swift action to this matter and a response to my concerns. I will not stop until this problem has been heard and rectified.

Sincerely,
Cameron Fradd